

UNISON VIOLENCE STAFF SURVEY

Your Unison Branch is concerned about the number of incidents to our members. Violence includes threats, verbal abuse and harassment as well as actual attacks and injury on staff by patients and members of the public. To gain more information about these risks of violence your Unison branch is conducting a confidential survey. Unison does not accept that you should put up with violence at work as part of your job. It is not the individuals' fault when it happens. Work related violence can be prevented and controlled by your employer.

To help us raise the issue of violence with your employer we need more evidence to the extent and causes of violence against staff.

Please complete this confidential questionnaire and return it to your Unison representative.

Please Help Us to Help You.

- 1 Where do you work (ward, office)? _____
- 2 What is your job? _____
- 3 Are you worried about violence in your job? **YES / NO**
- 4a In the last year have you suffered any of the following in relation to your work? **YES / NO**
(If more than one state how many)

Major injury – requiring medical attention? **YES / NO**
Major injury – requiring first aid? **YES / NO**
Threatened with a weapon? **YES / NO**
Threats or verbal abuse? **YES / NO**
Racial Harassment? **YES / NO**
Sexual Harassment? **YES / NO**
- 4b Describe details in brief of incident (s) – when, where, whom, and what happened?

- 5 Do you think your manager takes your concerns about violence seriously? **YES / NO**
- 6 Do you know if there is a policy that deals with Violence at Work? **YES / NO**
- 7 How you been given training on how to deal with a violent situation? **YES / NO**
- 8 Have you been told to report incidents, involving:

Actual injury **YES / NO**
Verbal threats or abuse **YES / NO**
Racial and/or Sexual harassment **YES / NO**
- 9 Are you aware of any measures that management have taken to deal with violence (for example, changes in staffing, the working environment, lighting, security arrangements, etc. etc) **YES / NO**
- 10a If you have suffered Violence at work did your employer give you any help, for example, counselling and/or paid time off work, etc? **YES / NO**
- 10b What help was given? **YES / NO**
- 10c Were you satisfied with the help given? **YES / NO**
- 10d If not, what more could have been done to help you? **YES / NO**
- 11 In more general terms, what do you think could be done to prevent Violence to staff at Work, and to improve help given to staff following a violent incident?

- 12 Do you have any more information/ advice relating to Violence at Work that you would like to share?

Health & Safety surgeries are held at the City and QMC (alternating) from 10.00am to 4.00pm every Tuesday.

Thank you for your cooperation. This information will be invaluable.
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